



## Office hours (tutoring and mentoring) survey first year POUZ (University Orientation Plan)

Center:

Please read the list below with aspects related to the POU (University Plan Orientation) and answer honestly, your opinion is very important to us.

Tutor: [drop-down]

Mentor: [drop-down]

Indicate the number of sessions you have attended:

1. Only with the tutor
2. Only with the mentor
3. Joint tutor/mentor
4. Total number of sessions

Topics of the sessions

5. Indicate the topic(s) of the sessions that you consider worth mentioning or more interesting

Score from 1 to 5 on the overall satisfaction with the office hours for tutoring (1 very bad- 5 very good)

6. Only with the tutor
7. Only with the mentor
8. Joint with the tutor and the mentor

Score from 1 to 5 on the involvement and the willingness (1 very bad- 5 very good)

9. Tutor's
10. Mentor's

Do you think that the Tutoring/Mentoring Program can help the students at the university? Score from 1 (very little) to 5 (a lot)

11. To improve the learning process
12. To integrate

Indicate the most remarkable qualities of the tutoring and mentoring program.

13. Organization of the mentoring and tutoring sessions in the center
14. Tutor and mentor coordination
15. Content and usefulness of the sessions
16. Received information
17. Support and guidance
18. Others. Specify which one(s)

Indicate suggestions for improvement that you consider worth mentioning for the next year

19. Organization of tutoring/mentoring sessions in the center
20. Tutor and mentor coordination
21. Content and usefulness of the sessions
22. Time schedule of the sessions
23. Shorter sessions
24. Support and guidance
25. Others. Specify which one(s).

Indicate the overall assessment of the Tutoring/Mentoring program

26. Score the overall assessment of the Tutoring/Mentoring program by using a scale from 1 (very bad) to 5 (very good).



## Office hours (tutoring) survey second year and subsequent years POUZ (University Orientation Plan)

Center:

**Please read the list below with aspects related to the POU (University Plan Orientation) and answer honestly, your opinion is very important to us.**

Tutor: [drop-down]

Indicate the number of times of office hours you have attended during the course

1. Total number of sessions attended

Topics of the sessions

2. Indicate the topic(s) of the sessions that you consider worth mentioning

Score from 1 to 5 the office hours (1 very bad – 5 very good)

3. Your overall satisfaction with the sessions
4. Tutor's involvement and availability

Do you think that the POU (University Orientation Plan) can help the students at the university? Score from 1 (very little) to 5 (a lot)

5. To improve their learning process
6. To integrate

Indicate the most remarkable qualities of POU

7. Organization of office hours in the center
8. Content and usefulness of the sessions
9. Received information
10. Support and guidance
11. Others. Please specify which one(s).

Indicate suggestions for improvement that you consider worth mentioning for the next year

12. Organization of office hours sessions
13. Content and helpfulness of the sessions
14. Time schedule of sessions
15. Shorter sessions
16. Support and guidance
17. Others. Specify which one(s)

Indicate the overall assessment of the POU

18. Score the overall assessment of the POU by using a scale from 1 (very bad) to 5 (very good).